

Birthday Program Frequently Asked Questions

Where will our party take place and start/end?

Football

- ❖ The Birthday Tent will be located near the Hawk Zone which is on the KU Practice Fields. The tent will be sectioned off to accommodate all birthday requests. You will have your own area. The tent will stay up throughout the game. We will clean up the area 15 minutes prior to kick-off. You are able to come back to the tent at half-time if you wish, but please know once the game starts there will be no staff to assist you.

**Kansas Athletics is not responsible for lost or stolen items left in your designated area.*

Women's Basketball & Baseball/Softball

- ❖ Your designated spot will be recognizable by your personalized sign, the party starts 60 minutes prior to game time and ends 10 minutes before game time. You will then be encouraged to go into the arena/stadium for the game.

When is payment due?

A \$50.00 non-refundable deposit is required to book a party. The deposit will be deducted from the total bill. *Your full payment is due 10 days prior to your party.*

When will I receive game tickets and other items in the package?

Football

- ❖ Game tickets will be hand delivered to whoever arranged the party on game day.

All other parties

- ❖ Tickets will be available at will-call day of game.

When does the food and cake arrive?

Football

- ❖ Approximately 2 hours prior to kick-off.

Women's Basketball

- ❖ 45 minutes prior to tip-off

Baseball/Softball

- ❖ 45 minutes prior to first pitch

Can I order anything additional (tickets, cake, food)?

Yes, please call us for pricing at 785-864-4962. **Final orders are due 10 days prior to the game.**

Can I bring additional food or drink items?

Yes, you may bring additional food items for football birthday parties! However, additional food and drinks are not allowed in the stadium for the other sport parties.

We have a toddler, do they need a ticket?

Football

- ❖ Children 2 and under are free

All other parties

- ❖ Children 4 and under are free

Do people bring gifts?

Yes, you are welcome have your guests bring gifts at football parties. However, with the new clear bag policy at all sporting facilities, you will not be able to bring the gifts into any of the stadiums/arenas. [More information on the clear bag policy.](#)

Where can we park on game-day?

Football

- ❖ Unfortunately, we cannot offer you a parking pass. Our best suggestion is to get there early and find a spot in a close by neighborhood lot. Another option would be to park in Lot 90 which is free and ride the free shuttle to the stadium. For a parking map and other information please visit <http://parking.ku.edu/events#football>.

All other parties

- ❖ Parking is available, free of charge, in lot 90 which is across the street from the Fieldhouse or in the Rock Chalk Park parking lot for soccer and softball.

Where are our seats located?

All seats are in general admission sections for all sports.

Can we take pictures with Big/Baby Jay?

Time with the mascot is limited as they have many game day responsibilities. The visit is brief, but pictures are certainly allowed.

Do I help set up/take down?

No! You are our guest. We will set up and take down for you.

Where do I send my payment?

Kansas Athletics Marketing Office
Attn: Birthday Program
1651 Naismith Drive
Lawrence, KS 66045

Who do I make my check out to?

Kansas Athletics

Do you accept credit cards?

Yes, we accept all major credit cards